

REGION ATLANTA, GEORGIA, USA

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# THALIA JOH MING KEMP

## SUMMARY OF QUALIFICATIONS

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Detail-oriented, professional with comprehensive analytic experience. Skilled in identifying and solving problems, analyzing customer needs and business requirements to create designs, documentation and prototypes to guide application development.

## SKILL SETS

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- Creating use cases, information architecture, and wireframes that trace to requirements.
- Experience with transactional web applications and websites.
- Strong knowledge of user interface and information design processes and methodology.
- Proficient in Visio, Dreamweaver and other design and development tools.
- Ability to support multiple product and enhancement efforts simultaneously.
- Planning and execution of usability evaluations (Including scenarios, tasks, post-questionnaires, and post-test questions, and analysis)
- Converting initial prototypes/wireframes/graphics to final User Interface screens using Adobe Photoshop, HTML, DHMTL, JavaScript, CSS, XML tools & technologies.
- Document management, content control, collaboration, compliance, and Web publishing to support information sharing.
- Advocate usability testing activities and how to use this information to inform information architecture and interaction design.
- Development and documentation of business procedures, process evaluation & quality measurement



version-level control over access, routing, and visibility; end-to-end content capture, processing, and distribution.

- Maintain DocuShare, Web-based Document and Content Management Application.
- Insure compliance of Internal Controls.
- Responsible for multi-step document routing and securing authorization at each corporate level.

## CERTIFICATIONS

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MCP - Microsoft Certified Professional

- Tests Completed - Implementing and Supporting Microsoft NT Server 4.0 #70-067

A+ - A+ Certified Technician

## EDUCATION

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Bachelor of Fine Arts: Web Design & Interactive Media 2011  
The Art Institute of Atlanta Dunwoody, Georgia

MCSE Certification Training 1999  
Train4mcse.com Duluth, Georgia

A+ Certification Training 1998  
Ustraining.com Buckhead, Georgia

Perimeter College 1996  
Clarkston, Georgia